

AGENDA

Kansas Community Health Worker Coalition Education Committee

Goal: Continually improve the content and process of Community Health Worker education in Kansas.

Meeting Date: 2.21.23 Meeting Time: 3:00 pm

Location:

https://wichitastate.zoom.us/j/98412305187?pwd=bW

1RbjM0eVIUOXJyMDFCSEZ6U0dZZz09

Education Committee Co-Chairs: Barb Wiman, Denise

Romero

Attendees: Diana Lady, Barb Wiman, Katrina Caide-Schneweis, Birgit Lemke, Matt Thibault, John Fitzpatrick, Crystal Rodriguez, Denise Romero, Erin Yelland, Hannayd

Ruiz, Leslie Scott, Kathy Hunt

WSU CEI Support: Diana Lady (Facilitator), Katrina Caide-Schneweis

	Topic	Discussion
1.	Welcome & Introductions	 Birgit Lemke - KDHE, Program Manager CHW Section. John Fitzpatrick - KC Digital Drive, Community Health Strategist, focuses on how to introduce technology for the benefit of the community. Leslie Scott - KC Digital Drive, Program Manager Dr. Erin Yelland - KSU Matt Thibault - KS Business group on Health Hannayd Ruiz - MARC
2.	Old Business	
3.	New Business	• Guest Presentation: John Fitzpatrick, KC Digital Drive – Digital Equity for CHWs. Project funded by Health Forward Foundation in KC area. Involved KC Digital Drive., UoM KC, & UoM Extension. How can we define digital equity within the CHW role and the clients that they serve. Involved interviews with stakeholders, survey of CHWs in the region. Chose 3 CHWs: Regular CHW, newer CHW with limited tech experience, & one CHW supervisor. The 3 CHWs participated in a series of workshops to develop the curriculum. 12 CHWs registered, 7 took the course, 4 provided evaluations. Their final report was based on events throughout project including interviews, and relied on all information gathered throughout course of project, not just evaluations. Looked at different aspects other than just MS applications/computer basics. Social needs referral system, service/care coordination systems, how to understand apps on phones, etc. Forwarded proposals to Health Forward. Maintain resources database and review resource

database quarterly to make sure resources are still up to date and accessible. Work with providers on mobile CHW who can help clients by coming directly to them. Received support from Health Forward on mobile CHW project. Digital Ambassadors – Go into client home to ensure connectivity, take vital signs, etc. CHW can enter results/health information from a client's location/home. Funding for professional production for on demand modules recorded during course of curriculum building. Understand issue of connectivity for CHW and their clients, necessary to participate in modern society/economy. Connectivity is a SDOH, want to add connectivity to SDOH screening.

- Digital Drive website: https://www.kcdigitaldrive.org/
- Resources: https://www.kcdigitaldrive.org/chw-digital-inclusion-resources/
- Background of project project description link located on background page. How the project was defined and coordinated. Digital equity is achieved when everyone has skills and devices to use the internet effectively.
- Digital training On-demand tutorials, CHW Specific learning, in-person learning, certificates.
- Connection to Goodwill Community Foundation –
 Several courses available. Available in English and Spanish. Some courses in Portuguese.
- CHWs need skill to run applications, and ability to run it effectively. Courses highlighted are courses required to take as part of the curriculum.
- Library in KC provides courses online Why use a computer? Getting started on a computer, online health information, etc.
- Wanted to provide trainings that are specific to CHWs. CHW-Specific Learning (Ex: How to use mobile phones to access patient portal/other health apps.)
- Possible future trainings: How to set up a Zoom appt., MS Teams, etc. Open for further contribution
- In-Person Learning Have to be offered on behalf of an organization. Will tailor them to specific needs of organization, but someone from the organization has to host the training.
- Certificates available for online learning Goodwill and KC Public Library.
- Many CHWs may not have access to internet, devices, etc. Included links to affordable connectivity program, application for \$30 discount on internet bill. PCs for People - links for obtaining a device. KC Public Library has devices available on loan.
- Leslie Scott Affordable Connectivity Program (ACP Federal Program): Qualifications are broad. Check if

you qualify for the program here:

https://www.fcc.gov/acp Response to needs as a result of the Covid-19 pandemic. Opportunities for people to receive free internet service. ACP anticipated until mid 2024. Affordable Connectivity Program Education Superhighway webpage:

https://www.educationsuperhighway.org/acpbenefit/resource-hub/

- For those whose internet is over \$30, Internet Access Support Program (IASP Local program) will assist with remaining costs for up to 6 months. Assistance only available once, cannot re-apply. Program takes past-due bills into consideration. Does not matter what internet provider that you use with IASP. Some wireless providers participating, others are not. Prepaid debit card provided to client, then client pays their own bill. Internet Access Support Program: https://www.kcconnect.me/
- Discussion: Looking into CEU opportunities for Digital Drive, Online On-Demand courses are free, cost of in-person courses accrues if you need to rent space. If you have a space or can use the mobile Goodwill unit, the courses are free. Options for outreach to rural Kansas: Issues building physical infrastructure for internet. Consider doing in-person courses via Zoom if desired. Goodwill offers additional resources to Kansans. Have been engaged with school systems in KC. 90 different languages spoken at home challenge faced with language barriers. There is a need to expand and offer trainings in languages other than English.

Updates:

Spanish cohort updates (Diana & Crystal) – Group formed to move forward with Spanish cohort initiative. Looking into program outside of Kansas to compliment and build upon the Kansas program. Crystal reached out to Washington state about their Spanish CHW program. Washington working in partnership with Massachusetts to make training available. 30 hour online training. Provide certificate of completion once completed. Core competencies covered. Adopted C3 project and developed modules. Diana noted that curriculum is similar to ours. Students meet the first class and last class. Includes a final project. Emphasize documentation, make sure CHWs are prepared to upload documents, use a computer, navigating tools, etc. Facilitator who meets with students weekly for a check-in. Videos available to listen to, then ask questions over content. Assessment, pre/post-evaluation.

		 Discussion: Utilize other organizations to create a pipeline to connect CHWs to resources. Continue meeting on the 3rd Tuesday of the month at 3 pm – 4 pm? Diana to follow up with a Doodle Poll.
4.	Tasks	N/A
5.	Other Community Updates/Announcements Adjourn	Crystal Rodriguez to transition into Juliet Swedlund's role (Community Health Worker Program Manager)

Next Meeting Date, Place, and Time:

The Education Committee meets the 3rd Tuesday of every month 3:00p-4:00p. (Virtual Meeting)

Tuesday, March 21st Tuesday, April 18th

Current Meeting Agreements			
Who	Will do what	By when?	
Diana Lady	Send Doodle Poll to determine if current time slot needs to be updated from 3-4pm to accommodate schedules.		