



NOTES

Executive Committee

Date: Wednesday, August 4, 2020 • Time: 1:00 p.m. – 3:00 p.m.

- ❖ **Members present:** Diana Lady, Matt Thibault, Kim Downes, Mariah Chrans, Olivia Pewamo, Erika Saleski, Kelly Nightengale, Barb Wiman, Callie Dyer, Guadalupe Tredway, and Alissa Rankin
 - Self-care check-in
- ❖ **Discussion/Updates**
 - Symposium Event Evaluation Review – What can be done based on 7/1 Executive Committee recommendations & event evaluation?
 - Mentor for CHWs
 - Incorporate as part of the CHW course
 - Great success with this model at Metropolitan Community College
 - Connections across state
 - Service Learning
 - TO DO: Survey to ask for volunteers to become mentors for CHWs
 - One-on-one or a “board” of mentors – both options are feasible
 - Apprenticeship model
 - Interpreters were great!
 - Most of the population here is Spanish/English Speaking
 - Communication board?
 - Online – CHW login portion of website
 - Mentors and all CHWs
 - Messaging in MO through Forum w/MARC collaborative
 - Self-Management Resource Center listserv
 - COVID-19 Support for CHWs in Fall of 2020
 - What can the Coalition do to support CHWs during fall of 2020?
 - Flu season health education
 - Resource Guide that is easily printable
 - ◆ Google Drive
 - ◆ 1-800-CHILDREN
 - Resource identification

- No warm handoffs
 - Similar to 4-1-1
- Resource needs and availability are always changing
- TO DO: Add <https://www.livewellfc.org> to KCHWC resources page
- Aunt Bertha is like IRIS but at a national level. IRIS is only in specific communities in Kansas.
 - It is a possibility that Aetna will be paying for the entire state to utilize.
 - Unpaid version is very limited
- Digital literacy, assisting clients with using telemedicine – for CHWs and CHW clients
 - Soft-skills – computer skills, crafting a paragraph with punctuation and not ALL CAPS, how to have video and sound on computer, navigating websites like blackboard, computer literacy, be objective in describing something, etc.
 - ◆ How can we incorporate this into the existing curriculum?
 - ◆ Documentation with scenarios
 - Paper is useful but nothing is like navigating organization specific software
 - ◆ Mariah’s class – more than ½ of class struggled with
 - ◆ Appendix to refer students to as needed or by reference
 - ◆ Students need access to be able to walk through it with instructors
 - Demonstrating it in video is not effective
 - ◆ Survey prior to class to determine issues students are encountering
 - “Would this be helpful? Yes/No”
 - ◆ Zero Session
 - ◆ University of Missouri – step-by-step guide to Zoom (Erika)
 - ◆ Checklist for running a virtual class (based on self-management classes – Kim & Erika)
- Small toolkit for CHWs on platforms available for connecting with CHWs virtually
- Certification Task Force Update
 - Discussing progress with Dr. Lee Norman
 - Need to reach out to other organizations
 - Kansas Health Institute
 - Need assistance with policy and legislation
 - Lucia Jones – regarding work with Managed Care Organization contracts
 - Biainett Smith
- Symposium Alternative – 1-hour presentations
 - CEUs – complete evaluation 1st – certificate of completion
 - Thursday, September 3rd – Guadalupe on Hypertension Management
 - Other Topics:
 - Digital literacy, assisting clients with using telemedicine – for CHWs and CHW clients (see above)

- ◆ Provide a tool and ask and address challenges CHWs are experiencing
 - ◆ Have something to take away and implement immediately
 - Mental Health & COVID-19
 - ◆ Anxiety with helping clients
 - ◆ Panel discussion
 - COVID-19 in Health Departments and Federally Qualified Health Centers
 - Telemedicine/Telehealth
 - October – October 1? Early Detection Works (Kelly Nightengale)
 - ◆ Type of info needed, who present, etc.
 - ◆ Information about the EDW program being available
 - ◆ How CHWs can help clients with referrals
 - ◆ Guidelines to accessing screenings and care
 - Immigration Attorney on US Immigration by Jessica Piedra
 - Ellen Walker on Certified Peer Support Certification
 - Non-English Speakers navigating the US Healthcare System by Dr. Rachel Showstack
 - Jon Moore on Kansas Department of Transportation resources
 - Immigration issues by David Osio from Catholic Charities (He was at Wichita Eagle previously.)
 - American Civil Liberties Union of Kansas (Dr. Joyce McEwan-Crane at CEI has connection)
- Coalition Year End Report
 - Highlights from committees
 - Strategic Plan Next Steps
- ❖ **Committee Reports**
- Advocacy Committee
 - Next meeting is....
 - Education
 - Train the Trainer is starting August 13
 - Online with class discussions
 - CHW Cohort to start in Fall of 2020
 - Discuss curriculum adherence, cost for maintaining education system
 - Sustainability Committee
 - Talked through key indicators and need input on from committee members
 - assessment
 - Emergency Room Utilization with in CHW programs & those that don't use CHWs to compare (control)
 - Basic demographics including zip of clients
 - Chronic conditions by ICD-10 codes through Centers for Medicare and Medicaid Services (CMS) (e.g., diabetes, hypertension, COPD, etc.) – Not all CHW clients have chronic conditions. Which areas of the state

have most prevalence? Which clients have overlapping conditions? Demonstrate need for CHWs based on levels of chronic disease billing within regions/areas/zip. Create the “business case” for CHWs.

- Grant based or imbedded CHWs
- Where CHWs housed? non-profit vs. MCO vs. clinical
- Languages served & races of populations served
- Insurance status? employer vs. marketplace insurance
- Training levels of CHWs (prior to employment or after employment)
- Professional development or disease specific training
- Which institutions are already collecting data that we can already pull from? Refer to key performance indicators list from literature review by Dr. Cure.
- Behavioral Health
- Show how the clients are not “falling into the gaps” – Rate of engagement of new clients. Show the need.

- Data use agreement is needed

➤ Symposium Committee

- New chair of committee: Kim Downes
- See above with 1-hour presentations through end of December.
- Guadalupe will start in September. October is EDW. Technology needs to happen soon.

➤ CHW Community of Practice

- In July, discussed resources for COVID-19
- Launched CHW directory online. Video shared. Video is online. <https://kschw.org/loginmenu/>
- What are the things that CHWs want to hear? What is the interest? Interest in talking about racism and the impact on CHWs.

➤ Regional Representatives

- Northeast Kansas
 - KDHE Mobile testing unit host
 - ◆ COVID-19 testing with 150 participants from Prairie Band Pottawatomie Reservation with 3 positive results
 - ◆ 7-10 positive on other reservations
 - Sunday Funday – Power Hour, Food Education, Kickapoo Nation received a Presidential award and will be speaking about their projects
 - SPTHB COVID-19 Response Team – messaging to KS Tribe
 - ◆ Radio ads in Hiawatha – parents that are sending their kids back to school
 - ◆
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- Southwest Kansas

❖ **KDHE Support Staff Updates**

- EDW is down staff members.
- Lauren Lauridsen will be moving to California.

❖ **Next Steps**

- TO DO: Survey to ask for volunteers to become mentors for CHWs
- TO DO: Add <https://www.livewellfc.org> to KCHWC resources page
- Send indicators to Mariah and Alissa.
- EDW Presentation in October.

Next Meetings

(1st Wednesday of each month – 1pm-3pm)

Wednesday, September 2, 2020

Wednesday, October 7, 2020

Wednesday, November 4, 2020

Wednesday, December 2, 2020