Symposium Committee
Monday, July 15, 2019 ● Time: 10:00 a.m. – 11:00 p.m.

- **Members present:** Beth Nech, Todd Moore, Matt Thibault, Mariana Ramirez, Diana Lady, Kim Downes, and Alissa Rankin

- **Updates/review**
  - Date CHANGE: Thursday, June 11, 2020
    - The previously selected date was not available with WSU Rhatigan Student Center. This date was one of the 2nd options selected as an option and the RSC is available for that day.

- **Action steps**
  - Review evaluation report. (See the end of the document.)
  - Brainstorm:
    - What went well?
      - Keynote speaker made a big impact. Able to open the event in a positive way.
      - Breakout sessions were also very good. Some needed more chairs/seating. There were more people than we expected.
      - People loved the food.
      - Everything went well. (Voting was a hiccup.)
      - Great catching up with old and new friends.
      - Well organized.
      - Evolving into a "gathering of friends"
    - What should we do different for 2020?
      - Dedicated time to network and catch up. Maybe something in the morning right after breakfast or during lunch. Something more curated and directed.
      - No multiple topics in one breakout slot. This "organization" was not understood well. They would like to see it be more "topic cohesive." Not enough time for presenters. In the future if the topics
are very divers, we can just do one longer session instead of multiple presenters covering different things.

- Motivational Interviewing training - they would like to see more training (e.g., MI, leadership, referral to community resources, chronic disease management, etc.)
- Storytelling by video or photograph (e.g., booth, short story or collage, etc.) The stories are powerful. IDEA: WSU photography department to do videos or photos for stories.
- Offering recognition (e.g., "CHW of the year" award)
- Not enough chairs in the rooms. How can we solve this technical issue?
- Getting involved. There was a more active role to get involved. Make their participation more attractive. (Use an idea like the big post-it notes.)
- How can we get more people to the committee? Specific asks to recruit. We need to let CHWs know how valued they are and how they would add value to the meetings and planning process.
- More Spanish presentations – Diana would like to collaborate with someone for a breakout session.
- End on a "high note." A speaker that could help manage stress would be helpful; self-care strategies.
- Address issues that are natural in nature (e.g., affordable housing, drug addiction, behavioral health issues, medical interpreter training with a focus on cultural competency training and cultural awareness)
- Healthcare provider tract
- Incorporating healthy options for food as it is an opportunity
- Engage CEOs of Federally Qualified Health Clinics
- Talking about real cases
- People are not really helping people. It seems like a "club" and they did not really get a lot out of it.
- Icebreaker to meet and connect with others.
- "Welcoming" group of CHWs who can personally welcome new attendees. This welcoming group can get the roster of "new" attendees beforehand and wait for them at registration. Include something on their badge to note "first-time participant" and encourage other attendees to talk to those with that badge
- Include a CHW forum session
- Identify "organizer/committee" flags on badges
- We need more for the payers/employers of CHWs. Empowering CHWs is great, but we also should not forget to include information/resources that would be valuable to folks who would be paying for/hiring CHWs.
Next steps

- Invite others to join the planning committee.
- Start thinking of a potential theme for 2020 and topics
- Keep eyes peeled for keynote speakers
- Review evaluations from the 2019 event here:
- Engage Federally Qualified Health Clinics and their leadership in our daily work

Next Meeting: Monday, October 21, 2019 at 10:00 am
Value of CHWs: Touching Lives, Promoting Equity, and Transforming Communities
Tuesday, June 11, 2019 • 9:00 am – 4:00 pm

Event Evaluation Report

Completed July 2019 by

Wichita State University Community Engagement Institute
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Event Evaluation Summary

On June 11, 2019, 123 Community Health Workers (CHWs), Promotoras(es) de Salud (PdS), academicians, healthcare partners, a variety of state agencies, non-profit organizations, and other key stakeholders convened for the fourth annual Kansas Community Health Worker Symposium at Wichita State University. Funding for this event was possible through Health ICT, Community Health Council of Wyandotte County, United Methodist Health Ministry Fund, REACH Healthcare Foundation, and Sunflower Health Plan.

The conference began with a warm welcome from the Kansas Community Health Worker Coalition Symposium Committee Co-Chairs, Beth Nech and Bertha Mendoza. Participants were able to attend breakout sessions covering a wide array of topics an overview of motivational interviewing, CHWs reducing the spread of HIV, among others. The opening plenary was provided by Kolloh Nimley of the Kansas Department of Health and Environment who shared about the value of CHWs. The afternoon plenary featured a panel presentation focusing on how CHWs touch lives, promote equity, and transform communities. The panel presenters included Veronica Pacheco (PdS for the University of Kansas), Sylvia Villatoro (PdS in Finney County and patient perspective), Dr. Tami Gurley-Calvez (Associate Professor for University of Kansas), and Dennis Dunmyer (Chief Wellness Officer for Kansas City CARE Health Center). At the end of the day, participants provided valuable insight on how the Kansas Community Health Worker Coalition can better engage CHWs. Details of these presentations are available in the event brochure, which is included in this report as Appendix A.

Following each session, participants were asked to provide feedback to the presenters via evaluation forms, submitted at the end of the day. Detailed reports have been distributed to the respective presenters and are also available upon request. Below are the mean scores for the each of the day’s presentations. Sessions were ranked on a five point scale with 1 = “Strongly Disagree” and 5 = “Strongly Agree”.

<table>
<thead>
<tr>
<th>Session Title</th>
<th>Mean Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Opening Plenary: Value of CHWs, Kolloh Nimley</td>
<td>4.74</td>
</tr>
<tr>
<td>Morning Breakout Session A: Lunch and Learns to a Muffin for a Minute: Building Capacity in Rural Settings – Marsha Robinson</td>
<td>4.36</td>
</tr>
<tr>
<td>Morning Breakout Session B: An Overview of Coaching and Motivational Interviewing – Guadalupe Tredway and University of Kansas</td>
<td>4.66</td>
</tr>
<tr>
<td>Morning Breakout Session C: Community Health Workers Reduce the Spread of HIV – Wes Warner and KC CARE Health Center</td>
<td>4.8</td>
</tr>
<tr>
<td>Morning Breakout Session D: Flint Hills Community Care Team – Preliminary Effectiveness and Cost Avoidance of Multi-Agency Holistic Care Coordination in Riley County – Jennifer Jones, Josh Gering, Dr. Brandon Irwin</td>
<td>4.84</td>
</tr>
<tr>
<td>Kansas CHW Coalition Meeting</td>
<td>4.13</td>
</tr>
<tr>
<td>Afternoon Cafe Session 2: Putting the National Spotlight on CHWs: The NPA CHW Caucus – Todd Moore, Breastfeeding Support: The Powerful Role of the CHW – Brenda Brandy, Treva Smith, Diana Lady</td>
<td>4.8</td>
</tr>
<tr>
<td>Afternoon Plenary Panel Presentation – Value of CHW Panel Presentation, Silvia Villatoro, Dr. Gurley-Calvez, Dennis Dunmyer, and Veronica Pacheco</td>
<td>4.64</td>
</tr>
<tr>
<td>Next Steps Planning</td>
<td>4.56</td>
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</tbody>
</table>
Opening Plenary: Value of CHWs, Kolloh Nimley
Feedback Summary

On Tuesday, June 11, 2019 Community Health Workers (CHWs), Promotoras de Salud (PdS, academicians, healthcare partners, a variety of state agencies, non-profit organizations, and other key stakeholders attended the fourth Kansas Community Health Worker Symposium at the Wichita State University Rhatigan Student Center in Wichita, KS.

Liaison for State Public Health and Medicaid for the State of Kansas, she graduated from the University of North Dakota with a Bachelor of Science in Nursing in 1998. She holds a master’s degree in International Relations with focus in health care policy from the University of Oklahoma and is currently working toward a Doctoral in Health Care Administration at Franklin University. The presenter was:

- Kolloh Nimley, Liaison, State Public Health and Medicaid

Following each session, participants were asked to provide feedback to the presenters via written feedback forms submitted at the end of each day. Results from these questions are listed below.

Rating Scale:
Strongly Agree = 5.0, Agree = 4.0, Neutral = 3.0, Disagree = 2.0, Strongly Disagree = 1.0

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
<th>Frequency</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The presenter was knowledgeable.</td>
<td>Strongly Agree</td>
<td>59</td>
<td>81.9</td>
</tr>
<tr>
<td>Mean Score: 4.8</td>
<td>Agree</td>
<td>13</td>
<td>8.1</td>
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<tr>
<td>Total 72</td>
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<td>100</td>
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</tr>
<tr>
<td>2. The presenter had a good presentation style.</td>
<td>Strongly Agree</td>
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<td>77.8</td>
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<td>Mean Score: 4.7</td>
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<tr>
<td>Neutral 3</td>
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<td>4.2</td>
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<tr>
<td>3. The topic was relevant to my learning needs.</td>
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<td>75</td>
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<td>16</td>
<td>22.2</td>
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<td>Neutral 2</td>
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<td></td>
</tr>
<tr>
<td>Total 72</td>
<td></td>
<td>100</td>
<td></td>
</tr>
<tr>
<td>4. The topic has practical application to my work.</td>
<td>Strongly Agree</td>
<td>57</td>
<td>79.2</td>
</tr>
<tr>
<td>Mean Score: 4.8</td>
<td>Agree</td>
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<td>18.1</td>
</tr>
<tr>
<td>Neutral 2</td>
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<td>2.8</td>
<td></td>
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<tr>
<td>Total 72</td>
<td></td>
<td>100</td>
<td></td>
</tr>
<tr>
<td>5. My knowledge of the topic has increased as a result of this session.</td>
<td>Strongly Agree</td>
<td>51</td>
<td>70.8</td>
</tr>
<tr>
<td>Mean Score: 4.7</td>
<td>Agree</td>
<td>19</td>
<td>26.4</td>
</tr>
<tr>
<td>Neutral 2</td>
<td></td>
<td>2.8</td>
<td></td>
</tr>
<tr>
<td>Total 72</td>
<td></td>
<td>100</td>
<td></td>
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</table>

Participants were also asked to submit written responses to the following questions:

1. List one thing new that you learned as a result of this session.
   - Processes/steps required to make progress toward reimbursement
   - CHW are advocated for all members of the community
   - Everyone in England gets a Health ID #
• The way that England helps people got off “Taniff” is a great model
• The PEP and PREP
• How important policy change is in order to move forward
• Policy changes that include CHWs
• Everyone should go to Garden City, maybe not Liberal
• Wide spread of CHWs
• Why CHW are vital to each community
• Great discussion to get out of your own community
• Medicaid will reimburse for CHW
• How a CHW can impact individuals
• Policy development for CHW model
• Found great resources from both breakout sessions and learned a lot about what CHWs do across the state
• Focus on the person
• Moving medical to be an individually driven system
• How important CHW are to the community
• Ms. Nimley was able to make change in another state. Her vision is set to help advance the Kansas Community
• Better health for all Kansans
• Great speaker, very knowledgeable
• Really enjoyed Kolloh – great presentation
• Very encouraging for our work. I will see opportunities to improve health programs for clients
• We must focus on ONE good then build off of that. It’s not just a community thing, it’s a statewide effort.
• Great to know she’s influencing policy!
• Law timeline about CHW reimbursement
• CHW improvements and challenges (new challenges)
• CHW are at a global level, not unique to here
• We have to collaborate with someone that knows the stuff and is in the system and understands the community
• Polices, can be adjacent to the real necessities
• She wants to see Medicaid funding CHWs, she needs our support to do it
• Minnesota payment model
• My knowledge about public health and its benefit on the roles of CHW
• Hard work is being done out of my community
• Scope of practice very important in reimbursement and acceptance of city role
• Very good, very knowledgeable. Love the face someone talked about ins, and CHWs involvement in getting help for people
• The work of CHWs

2. Other comments:
• Prevention is vital until we, Americans, truly see the benefit for all citizens that will get left behind in all areas of health improvements.
• The presentation was very informative and I find it very important to know and be aware of HIV because educating our clients is what we do as a CHW.
• I really liked the speaker’s casual and relaxed way of presenting.
• This would be huge in our community and something many people don’t know about. It made me what to be more involved with getting this started.
• Excellent presentation
• The first speaker was so knowledgeable. It was great to see the passion she has for helping CHWs progress.
• Very enjoyable
• No prize for answers. Joking.
• Excellent! I can listen to her all day.
• Kolloh’s presentation was really powerful.
• I loved the presentation.
• Fantastic presentation! Learned so much!
• The speaker was very knowledgeable.
• I really enjoyed her. She’s very awesome.
Morning Breakout Session A:
Lunch and Learns to a Muffin for a Minute:
Building Capacity in Rural Settings
Feedback Summary

Staff from the Northeast Missouri Caring Communities, Inc. presented during the first breakout session of the morning on the basics of Building Capacity in Rural Settings. The presenters were:

- Marsha Robinson, Program Coordinator, Northeast Missouri Caring Communities, Inc.
- Vickie Cooper, Community Coordinator, Northeast Missouri Caring Communities, Inc.
- Melissa Emel, Executive Director, Northeast Missouri Caring Communities, Inc.

Following each session, participants were asked to provide feedback to the presenters via written feedback forms submitted at the end of each day. Results from these questions are listed below.

**Rating Scale:**
Strongly Agree = 5.0, Agree = 4.0, Neutral = 3.0, Disagree = 2.0, Strongly Disagree = 1.0

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</thead>
<tbody>
<tr>
<td>1. The presenter was knowledgeable.</td>
<td>Strongly Agree</td>
<td>13</td>
<td>46.4</td>
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<tr>
<td>Mean Score: 4.5</td>
<td>Agree</td>
<td>15</td>
<td>53.6</td>
</tr>
<tr>
<td>Total</td>
<td>28</td>
<td>100</td>
<td></td>
</tr>
<tr>
<td>2. The presenter had a good presentation style.</td>
<td>Strongly Agree</td>
<td>13</td>
<td>46.4</td>
</tr>
<tr>
<td>Mean Score: 4.3</td>
<td>Agree</td>
<td>10</td>
<td>35.7</td>
</tr>
<tr>
<td></td>
<td>Neutral</td>
<td>5</td>
<td>17.9</td>
</tr>
<tr>
<td>Total</td>
<td>28</td>
<td>100</td>
<td></td>
</tr>
<tr>
<td>3. The topic was relevant to my learning needs.</td>
<td>Strongly Agree</td>
<td>12</td>
<td>42.9</td>
</tr>
<tr>
<td>Mean Score: 4.4</td>
<td>Agree</td>
<td>16</td>
<td>57.1</td>
</tr>
<tr>
<td>Total</td>
<td>28</td>
<td>100</td>
<td></td>
</tr>
<tr>
<td>4. The topic has practical application to my work.</td>
<td>Strongly Agree</td>
<td>11</td>
<td>39.3</td>
</tr>
<tr>
<td>Mean Score: 4.3</td>
<td>Agree</td>
<td>15</td>
<td>53.6</td>
</tr>
<tr>
<td></td>
<td>Neutral</td>
<td>2</td>
<td>7.1</td>
</tr>
<tr>
<td>Total</td>
<td>28</td>
<td>100</td>
<td></td>
</tr>
<tr>
<td>5. My knowledge of the topic has increased as a result of this session.</td>
<td>Strongly Agree</td>
<td>11</td>
<td>39.3</td>
</tr>
<tr>
<td>Mean Score: 4.3</td>
<td>Agree</td>
<td>15</td>
<td>53.6</td>
</tr>
<tr>
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<td>Neutral</td>
<td>2</td>
<td>7.1</td>
</tr>
<tr>
<td>Total</td>
<td>28</td>
<td>100</td>
<td></td>
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</tbody>
</table>

Participants were also asked to submit written responses to the following questions:

1. List one new thing that you learned as a result of this session.
   - Structures of referral (or non-structurers), certification vs. certificates
   - Was very informative on insurance. I'm needing help to get started on my classes for diabetes. I have to get information of the place to have the classes
   - The need for education in rural areas and access to education
• Gain resource information
• Networking is key
• CDC funding
• How the impact of CHW involvement of health coaching makes a difference in the client’s lives
• Continue to reach past boundaries
• CHW training with KU
• Certificate opportunities through Missouri
• ECHO – teleconferences and CHW Certificate Ozark CC
• Great info as a new rural CHW
• CHW ECHO online can present a “case” for suggestions
• Different way Missouri has built relationships in rural settings and encouraged collaboration
• Coaching and CHW go together

2. Other comments:
• I was interested. Wish somebody would have brought paper for writing notes
• Good discussion! Thank you!
• Learned a lot that will help me in my position!
• The information presented was good, but given the large size of the room, speakers should be using microphones
• Will look into CHW certificate programs available
Morning Breakout Session B:  
An Overview of Coaching and Motivational Interviewing  
Feedback Summary

Community Health Worker with KC CARE Clinic and the Community Health Council of Wyandotte County presented during the second breakout session of the morning. She works with the underserved population. This presentation was provided in Spanish. The presenter was:

- Guadulape Tredway, Community Health Worker, The University of Kansas

Following each session, participants were asked to provide feedback to the presenters via written feedback forms submitted at the end of each day. Results from these questions are listed below.

Rating Scale:
Strongly Agree = 5.0, Agree = 4.0, Neutral = 3.0, Disagree = 2.0, Strongly Disagree = 1.0

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<th>Frequency</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The presenter was knowledgeable.</td>
<td>Strongly Agree</td>
<td>8</td>
<td>72.7</td>
</tr>
<tr>
<td>Mean Score: 4.7</td>
<td>Agree</td>
<td>3</td>
<td>27.3</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td>11</td>
<td>100</td>
</tr>
<tr>
<td>2. The presenter had a good presentation style.</td>
<td>Strongly Agree</td>
<td>8</td>
<td>72.7</td>
</tr>
<tr>
<td>Mean Score: 4.7</td>
<td>Agree</td>
<td>3</td>
<td>27.3</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td>11</td>
<td>100</td>
</tr>
<tr>
<td>3. The topic was relevant to my learning needs.</td>
<td>Strongly Agree</td>
<td>8</td>
<td>72.7</td>
</tr>
<tr>
<td>Mean Score: 4.7</td>
<td>Agree</td>
<td>3</td>
<td>27.3</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td>11</td>
<td>100</td>
</tr>
<tr>
<td>4. The topic has practical application to my work.</td>
<td>Strongly Agree</td>
<td>8</td>
<td>72.7</td>
</tr>
<tr>
<td>Mean Score: 4.7</td>
<td>Agree</td>
<td>3</td>
<td>27.3</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td>11</td>
<td>100</td>
</tr>
<tr>
<td>5. My knowledge of the topic has increased as a result of this session.</td>
<td>Strongly Agree</td>
<td>8</td>
<td>72.7</td>
</tr>
<tr>
<td>Mean Score: 4.5</td>
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<td>9.1</td>
</tr>
<tr>
<td>Neutral</td>
<td></td>
<td>2</td>
<td>18.2</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td>11</td>
<td>100</td>
</tr>
</tbody>
</table>

Participants were also asked to submit written responses to the following questions:

1. List one thing new that you learned as a result of this session.
   - Patient will open a good relationship
   - Coaching does not provide resources – CHWs do!
   - Connection
   - Empathy is vital, making connections is essential to our job
   - Guadalupe’s style engages people and makes it easy to understand
   - It was basic, but great presenter. Good examples

2. Other comments:
• Great presentation. Maybe next time have interpreters for English speaking people
• Great presentation! Loved that it was in Spanish!
• Did not attend as it was in Spanish. It would have been nice if it was offered/presented in both Spanish and English
Morning Breakout Session C:  
Community Health Workers Reduce the Spread of HIV  
Feedback Summary

Community Health Worker & PrEP Navigator at KC CARE Health Center presented during the third breakout session of the morning on CHWs reducing the spread of HIV. He also serves as the vice president for the KC Diversity Coalition and has a role as Co-Chair for the Capacity Committee. The presenter was:  
• Wes Warner, Community Health Worker & PrEP Navigator, KC CARE Health Center

Following each session, participants were asked to provide feedback to the presenters via written feedback forms submitted at the end of each day. Results from these questions are listed below.

Rating Scale:
Strongly Agree = 5.0, Agree = 4.0, Neutral = 3.0, Disagree = 2.0, Strongly Disagree = 1.0

<table>
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<tr>
<th>Question</th>
<th>Response</th>
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<td>1. The presenter was knowledgeable. Mean Score: 5</td>
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<td>3. The topic was relevant to my learning needs. Mean Score: 4.6</td>
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<td></td>
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<td></td>
<td>Total</td>
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<td>100</td>
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<tr>
<td>4. The topic has practical application to my work. Mean Score: 4.6</td>
<td>Strongly Agree</td>
<td>10</td>
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<td></td>
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<tr>
<td>5. My knowledge of the topic has increased as a result of this session. Mean Score: 4.9</td>
<td>Strongly Agree</td>
<td>13</td>
<td>92.9</td>
</tr>
<tr>
<td></td>
<td>Agree</td>
<td>1</td>
<td>7.1</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>14</td>
<td>100</td>
</tr>
</tbody>
</table>

Participants were also asked to submit written responses to the following questions:

1. List one new thing that you learned as a result of this session.
   • PEP and PrEP programs
   • How to navigate someone that may need PEP and PrEP
   • How PrEP works
   • There is a pill that can be used for 30 days to prevent HIV; similar to the plan B pill
   • With med and regular doctor care, HIV will not be, but can eliminate possibility of spreading infection
   • Walgreens is a PrEP provider
   • There is a maintenance medication to keep HIV in remission as long as the person stays on the medication for life
• Different PAP programs for patients to get access to PrEP and PEP
• With proper treatment, people with HIV can still have a meaningful life
• Financial assistance available of medications

2. Other comments:
• Knowledgeable presenter
• Wes was super knowledgeable
• I enjoyed the session tremendously!! I would want to join their team!
• Great style – very friendly, knowledgeable, and open to questions!
Morning Breakout Session D:
Flint Hills Community Care Team – Preliminary Effectiveness and Cost Avoidance of Multi-Agency Holistic Care Coordination in Riley County

Feedback Summary

Director of Case Management at Ascension Via Christi Hospital in Manhattan, Kansas, Public Safety EMS Professional, and Community Liaison for the HOPE Project presented during the fourth breakout session of the morning. The presenters were:
- Jennifer Jones, Director of Case Management, Ascension Via Christi Hospital
- Josh Gering, Riley County Emergency Medical Services
- Dr. Brandon Irwin, Flint Hills Wellness Coalition

Following each session, participants were asked to provide feedback to the presenters via written feedback forms submitted at the end of each day. Results from these questions are listed below.

Rating Scale:
Strongly Agree = 5.0, Agree = 4.0, Neutral = 3.0, Disagree = 2.0, Strongly Disagree = 1.0

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
<th>Frequency</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The presenter was knowledgeable.</td>
<td>Strongly Agree</td>
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<td>90.9</td>
</tr>
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<tr>
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<td></td>
</tr>
<tr>
<td>2. The presenter had a good presentation style.</td>
<td>Strongly Agree</td>
<td>10</td>
<td>90.9</td>
</tr>
<tr>
<td>Mean Score: 4.9</td>
<td>Agree</td>
<td>1</td>
<td>9.1</td>
</tr>
<tr>
<td>Total</td>
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<td>100</td>
<td></td>
</tr>
<tr>
<td>3. The topic was relevant to my learning needs.</td>
<td>Strongly Agree</td>
<td>9</td>
<td>81.8</td>
</tr>
<tr>
<td>Mean Score: 4.8</td>
<td>Agree</td>
<td>2</td>
<td>18.2</td>
</tr>
<tr>
<td>Total</td>
<td>11</td>
<td>100</td>
<td></td>
</tr>
<tr>
<td>4. The topic has practical application to my work.</td>
<td>Strongly Agree</td>
<td>9</td>
<td>81.8</td>
</tr>
<tr>
<td>Mean Score: 4.8</td>
<td>Agree</td>
<td>2</td>
<td>18.2</td>
</tr>
<tr>
<td>Total</td>
<td>11</td>
<td>100</td>
<td></td>
</tr>
<tr>
<td>5. My knowledge of the topic has increased as a result of this session.</td>
<td>Strongly Agree</td>
<td>9</td>
<td>81.8</td>
</tr>
<tr>
<td>Mean Score: 4.8</td>
<td>Agree</td>
<td>2</td>
<td>18.2</td>
</tr>
<tr>
<td>Total</td>
<td>11</td>
<td>100</td>
<td></td>
</tr>
</tbody>
</table>

Participants were also asked to submit written responses to the following questions:

1. List one thing new that you learned as a result of this session.
   - The outcomes of a coordinated CME team
   - This is a great effort and is showing improvement for people conditioning to have needs at multiple levels. Thanks for sharing.
   - General structure of the CCT
   - This model was created from the model in the middle town, Connecticut
   - What a CCT is and how east it can be to start up
• EMS can be a huge asset for communities besides just doing the obvious. There is so much more when thinking outside the box
• Keep it simple

2. Other comments:
• Excellent presentation
• This was such a beneficial session that touched on a lot of topics of how to better benefit my community
• So great! Hopefully we can get started on a program like this in Ark City/Winfield
• Great job. Very interesting!
KS CHW Coalition Meeting  
Feedback Summary

Conference participants had the opportunity to participate in the KS CHW Coalition Meeting.

Following the Symposium, participants were asked to provide feedback to the presenters via written feedback forms submitted at the end of the day. Results from these questions are listed below.

**Rating Scale:**
Strongly Agree = 5.0, Agree = 4.0, Neutral = 3.0, Disagree = 2.0, Strongly Disagree = 1.0

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
<th>Frequency</th>
<th>Percent</th>
</tr>
</thead>
</table>
| 1. The presenter was knowledgeable.  
 Mean Score: 4.26 | Strongly Agree | 23 | 46 |
|          | Agree      | 17 | 34 |
|          | Neutral    | 10 | 20 |
|          | **Total**  | **50** | **100** |
| 2. The presenter had a good presentation style.  
 Mean Score: 4.08 | Strongly Agree | 19 | 38 |
|          | Agree      | 19 | 38 |
|          | Neutral    | 10 | 20 |
|          | Disagree   | 1  | 2  |
|          | Strongly Disagree | 1 | 2 |
|          | **Total**  | **50** | **100** |
| 3. The topic was relevant to my learning needs.  
 Mean Score: 4.1 | Strongly Agree | 19 | 38.8 |
|          | Agree      | 16 | 32.7 |
|          | Neutral    | 14 | 28.6 |
|          | **Total**  | **49** | **100** |
| 4. The topic has practical application to my work.  
 Mean Score: 4.1 | Strongly Agree | 20 | 40 |
|          | Agree      | 15 | 30 |
|          | Neutral    | 15 | 30 |
|          | **Total**  | **50** | **100** |
| 5. My knowledge of the topic has increased as a result of this session.  
 Mean Score: 4.1 | Strongly Agree | 22 | 44 |
|          | Agree      | 12 | 24 |
|          | Neutral    | 15 | 30 |
|          | Disagree   | 1  | 2  |
|          | **Total**  | **50** | **100** |

Participants were also asked to submit written responses to the following questions:

1. List one thing new that you learned as a result of this session.
   - Not much information other than voting
   - CHW are making differences in new mothers around the states
   - The members who were nominated
   - How the coalition works
   - Information about the nominees
• Election of new leadership for Kansas CHW Coalition
• It is good to have a backup plan for technology
• I did not know that Kansas had a CHW Coalition
• Great involvement by group and CHWs

2. Other comments:
• Meeting seemed chaotic and unorganized. Might be due to technical issues
• Technology didn’t work – great job moving on to another way to do voting
• Antonio should have an opportunity to share his great knowledge of the CHW process
• It would have been good to troubleshoot the voting devices
• I am sorry the voting process didn’t work as planned. I am glad it worked out
• No need to read the bio of everyone again. We had the paper
Afternoon Breakout Session E:
Presentation 1: Highlighting Tobacco Cessation in Kansas
Presentation 2: Leave a Legacy Foundation: Free Cancer Screenings and the Importance of CHW
Presentation 3: Talking About Community Water Fluoridation and Water as a First Drink of Choice

Feedback Summary

- Presenter 1: Matthew Schrock, Cessation Coordinator, KDHE Tobacco Use Prevention Program
- Presenter 2: Beth Koksal, Volunteer, Leave a Legacy Foundation
- Presenter 3: Kelly Rippel, Community Water Fluoridation Specialist & Water Access Manager, Oral Health Kansas

Following each session, participants were asked to provide feedback to the presenters via written feedback forms submitted at the end of each day. Results from these questions are listed below.

Rating Scale:
Strongly Agree = 5.0, Agree = 4.0, Neutral = 3.0, Disagree = 2.0, Strongly Disagree = 1.0

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
<th>Frequency</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The presenter was knowledgeable</td>
<td>Strongly Agree</td>
<td>11</td>
<td>68.8</td>
</tr>
<tr>
<td>Mean Score: 4.6</td>
<td>Agree</td>
<td>4</td>
<td>25</td>
</tr>
<tr>
<td></td>
<td>Neutral</td>
<td>1</td>
<td>6.3</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>16</td>
<td>100</td>
</tr>
<tr>
<td>2. The presenter had a good presentation style.</td>
<td>Strongly Agree</td>
<td>10</td>
<td>62.5</td>
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<tr>
<td>Mean Score: 4.6</td>
<td>Agree</td>
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<td>Total</td>
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<td>3. The topic was relevant to my learning needs.</td>
<td>Strongly Agree</td>
<td>10</td>
<td>62.5</td>
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<tr>
<td>Mean Score: 4.5</td>
<td>Agree</td>
<td>4</td>
<td>25</td>
</tr>
<tr>
<td></td>
<td>Neutral</td>
<td>2</td>
<td>12.5</td>
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<tr>
<td></td>
<td>Total</td>
<td>16</td>
<td>100</td>
</tr>
<tr>
<td>4. The topic has practical application to my work.</td>
<td>Strongly Agree</td>
<td>9</td>
<td>56.3</td>
</tr>
<tr>
<td>Mean Score: 4.4</td>
<td>Agree</td>
<td>5</td>
<td>31.3</td>
</tr>
<tr>
<td></td>
<td>Neutral</td>
<td>2</td>
<td>12.5</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>16</td>
<td>100</td>
</tr>
<tr>
<td>5. My knowledge of the topic has increased as a result of this session.</td>
<td>Strongly Agree</td>
<td>9</td>
<td>56.3</td>
</tr>
<tr>
<td>Mean Score: 4.4</td>
<td>Agree</td>
<td>5</td>
<td>31.3</td>
</tr>
<tr>
<td></td>
<td>Neutral</td>
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<td>12.5</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>16</td>
<td>100</td>
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</tbody>
</table>

Participants were also asked to submit written responses to the following questions:

1. List one thing new that you learned as a result of this session.
   - Resources for smoking cessation in KS
• Resources for health screenings
• New resources for my clients
• Oral health in Kansas by Kelly
• How important Fluoridation is
• Wichita does not have a legacy of having Fluoride in the water, but run supports cancer screenings which brings in many from the community
• Cancer screening is available for everyone. Good support system for tobacco users

2. Other comments:
• It is really neat to see that anyone can go to their screening for cancer. It may be a community bus ride for more
• Matt is very informative on the Quitline
Afternoon Breakout Sessions F:
Presentation 1: Putting the National Spotlight of CHWs: The National Partnership for Action CHW Caucus
Presentation 2: Breastfeeding Support: The Powerful Role of the CHW

Feedback Summary

- Presenter 1: Todd Moore, Co-Chair, National Partnership for Action CHW Caucus
- Presenter 2: Treva Smith, Community Health Worker, Swope Health Services
- Presenter 2: Diana Lady, Community Health Worker, Kansas Statewide Farmworker Health Program

Following each session, participants were asked to provide feedback to the presenters via written feedback forms submitted at the end of each day. Results from these questions are listed below.

Rating Scale:
Strongly Agree = 5.0, Agree = 4.0, Neutral = 3.0, Disagree = 2.0, Strongly Disagree = 1.0

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
<th>Frequency</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The presenter was knowledgeable.</td>
<td>Strongly Agree</td>
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<td>Agree</td>
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<tr>
<td></td>
<td>Total</td>
<td>22</td>
<td>100</td>
</tr>
<tr>
<td>2. The presenter had a good presentation style.</td>
<td>Strongly Agree</td>
<td>18</td>
<td>81.8</td>
</tr>
<tr>
<td>Mean Score: 4.8</td>
<td>Agree</td>
<td>4</td>
<td>18.2</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>22</td>
<td>100</td>
</tr>
<tr>
<td>3. The topic was relevant to my learning needs.</td>
<td>Strongly Agree</td>
<td>17</td>
<td>77.3</td>
</tr>
<tr>
<td>Mean Score: 4.9</td>
<td>Agree</td>
<td>4</td>
<td>18.2</td>
</tr>
<tr>
<td></td>
<td>Neutral</td>
<td>1</td>
<td>4.5</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>22</td>
<td>100</td>
</tr>
<tr>
<td>4. The topic has practical application to my work.</td>
<td>Strongly Agree</td>
<td>15</td>
<td>68.2</td>
</tr>
<tr>
<td>Mean Score: 4.6</td>
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<td>27.3</td>
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<td>Neutral</td>
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<td>4.5</td>
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<tr>
<td></td>
<td>Total</td>
<td>22</td>
<td>100</td>
</tr>
<tr>
<td>5. My knowledge of the topic has increased as a result of this session.</td>
<td>Strongly Agree</td>
<td>17</td>
<td>77.3</td>
</tr>
<tr>
<td>Mean Score: 4.8</td>
<td>Agree</td>
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<td>22.7</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>22</td>
<td>100</td>
</tr>
</tbody>
</table>

Participants were also asked to submit written responses to the following questions:

1. List one new thing that you learned as a result of this session.
   - Education opportunities for CHW to learn about breastfeeding
   - Breastfeeding resources, classes, groups, etc.
   - Breastfeeding – opportunities for changes in health systems. CHWs ROCK!
   - NPA Causes
   - Cell phones interfere with breastfeeding and bonding
• The impact of a CHW in someone’s life
• How to partner with the causes as a coalition (advocacy)
• I work at KC CARE
• How available education program are in Sedgwick
• Areas of the NPA focuses
• New breastfeeding policy, barriers to breastfeeding
• Webinar opportunities and how important it is to have a baby friendly hospital

2. Other comments:
• COLLABORATION IN NEEDED for Region VII NPA CHW Coworkers – JOIN TOGETHER
• Really loved all the great information provided in this breakout
• Breastfeeding should have a full session for their presentation
• Excellent speakers, on both topics
• Room was too small. This wasn’t the session I wanted – other room was too full. I had to find a chair and carry it into this session
• Great info and work on the breastfeeding section
• The three presenters were really knowledgeable
• Both presentations were great. Breastfeeding – would have liked data on women of color and breastfeeding, more statistics on African American women and infant mortality and the importance of breastfeeding
Afternoon Breakout Sessions G:
Presentation 1: Cardiovascular Disease Prevention & Management: The Role of CHWs
Presentation 2: The Benefit of CHW Engagement in Diabetes Prevention and Self-Management Programs
Presentation 3: Kansas Self-Management Education: CHWs Are the Voice for Clients that Need Self-Management Skills and Tools

Feedback Summary

- Presenter 1 & 3: Lainey Faulkner, Educator, Bureau of Health Promotion, KDHE
- Presenter 2: Lauren Lauridsen, Program Manager, Bureau of Health Promotion, KDHE

Following each session, participants were asked to provide feedback to the presenters via written feedback forms submitted at the end of each day. Results from these questions are listed below.

Rating Scale:
Strongly Agree = 5.0, Agree = 4.0, Neutral = 3.0, Disagree = 2.0, Strongly Disagree = 1.0

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
<th>Frequency</th>
<th>Percent</th>
</tr>
</thead>
</table>
| 1. The presenter was knowledgeable.  
Mean Score: 4.5 | Strongly Agree | 14 | 58.3 |
|  | Agree          | 9 | 37.5 |
|  | Neutral        | 1 | 4.2 |
|  | Total          | 24 | 100 |
| 2. The presenter had a good presentation style.  
Mean Score: 4.2 | Strongly Agree | 12 | 50 |
|  | Agree          | 7 | 29.2 |
|  | Neutral        | 3 | 12.5 |
|  | Disagree       | 2 | 8.3 |
|  | Total          | 24 | 100 |
| 3. The topic was relevant to my learning needs.  
Mean Score: 4.5 | Strongly Agree | 14 | 58.3 |
|  | Agree          | 7 | 29.2 |
|  | Neutral        | 3 | 12.5 |
|  | Total          | 24 | 100 |
| 4. The topic has practical application to my work.  
Mean Score: 4.5 | Strongly Agree | 13 | 54.2 |
|  | Agree          | 10 | 41.7 |
|  | Neutral        | 1 | 4.2 |
|  | Total          | 24 | 100 |
| 5. My knowledge of the topic has increased as a result of this session.  
Mean Score: 4.4 | Strongly Agree | 13 | 54.2 |
|  | Agree          | 8 | 33.3 |
|  | Neutral        | 3 | 12.5 |
|  | Total          | 24 | 100 |
Participants were also asked to submit written responses to the following questions:

1. List one thing new that you learned as a result of this session.
   - There is a program for everything
   - Learned the Gout is arthritis
   - Resource links
   - Programs I didn’t know about before
   - Physical activity will help to our health and the tools we have available and spread it without clients
   - New progress to the diabetes and ABP community
   - There are a few more programs that are available that I wasn’t aware of
   - Great training’s available
   - Causes of cardiovascular disease
   - The different prevention programs available
   - Arthritis is much more common that I thought and there are community-based programs to refer people to
   - Programs available for HBP, diabetes, arthritis
   - Programs available to address chronic diseases

2. Other comments:
   - Was glad the class could be moved to accommodate the big class
   - Both presenters were really good
Afternoon Plenary Session
Value of CHW Panel Presentation
Feedback Summary

The presenters were:
• Dennis Dunmyer, Chief Wellness Officer, KC CARE Health Center
• Veronica Pacheco, CHW, University of Kansas
• Dr. Tammy Gurley-Calvez, Associate Professor PhD Program Director
• Silvia Villatoro, Patient, University of Kansas

Following each session, participants were asked to provide feedback to the presenters via written feedback forms submitted at the end of each day. Results from these questions are listed below.

Rating Scale:
Strongly Agree = 5.0, Agree = 4.0, Neutral = 3.0, Disagree = 2.0, Strongly Disagree = 1.0

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
<th>Frequency</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The presenter was knowledgeable.</td>
<td>Strongly Agree</td>
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<td>73.4</td>
</tr>
<tr>
<td>Mean Score: 4.7</td>
<td>Agree</td>
<td>15</td>
<td>23.4</td>
</tr>
<tr>
<td></td>
<td>Neutral</td>
<td>2</td>
<td>3.1</td>
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<tr>
<td></td>
<td><strong>Total</strong></td>
<td><strong>64</strong></td>
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<tr>
<td>2. The presenter had a good presentation style.</td>
<td>Strongly Agree</td>
<td>43</td>
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<td>Mean Score: 4.6</td>
<td>Agree</td>
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<tr>
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<td>Neutral</td>
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<td><strong>Total</strong></td>
<td><strong>64</strong></td>
<td><strong>100</strong></td>
</tr>
<tr>
<td>3. The topic was relevant to my learning needs.</td>
<td>Strongly Agree</td>
<td>43</td>
<td>67.2</td>
</tr>
<tr>
<td>Mean Score: 4.7</td>
<td>Agree</td>
<td>20</td>
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<td><strong>Total</strong></td>
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<td><strong>100</strong></td>
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<tr>
<td>4. The topic has practical application to my work.</td>
<td>Strongly Agree</td>
<td>40</td>
<td>62.5</td>
</tr>
<tr>
<td>Mean Score: 4.6</td>
<td>Agree</td>
<td>22</td>
<td>34.4</td>
</tr>
<tr>
<td></td>
<td>Neutral</td>
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<td>3.1</td>
</tr>
<tr>
<td></td>
<td><strong>Total</strong></td>
<td><strong>64</strong></td>
<td><strong>100</strong></td>
</tr>
<tr>
<td>5. My knowledge of the topic has increased as a result of this session.</td>
<td>Strongly Agree</td>
<td>41</td>
<td>64.1</td>
</tr>
<tr>
<td>Mean Score: 4.6</td>
<td>Agree</td>
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<td>Neutral</td>
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<td></td>
<td><strong>Total</strong></td>
<td><strong>64</strong></td>
<td><strong>100</strong></td>
</tr>
</tbody>
</table>

Participants were also asked to submit written responses to the following questions:

1. List one thing new that you learned as a result of this session.
   • Continuing to work on determining name of CHWs and sharing the name
• CHWs are helpful and in most cases necessary for people to navigate their continuum of health care experience
• Improved health at KC CARE – measurable outcomes
• How it’s hard to put an exact number on how much CHWs help save the health system
• Data related to CHWs
• CHWs are trusted by members of the community more than doctors
• The journey of KC CARE in the use of CHW
• How CHWs work at their facility in KC and how money is being looked at and analyzed
• Great panel
• Liked the Spanish session and translation
• CHWs have a great impact on people’s lives
• Value of the CHWs
• Excellent sharing time of CHW examples and the great work they do
• Learning the data and seeing the graphics were really helpful. Good information
• Connection is an important part of relationships with the client. Also, data helped to know where the areas that are needing more help
• This room is too big to feel and be engaged in presentations
• Appreciated the limited data presented, look forward to more.
• There is starting to be recognition of how beneficial CHWs are
• The promoter’s stories were so necessary. I needed the inspiration
• I really liked the CHWs story (Veronica) it was worth sharing
• The new programs being developed
• Impact that CHWs process in other area’s besides my own
• Always learn from VCC are members. Data/intake – Exit interview questions
• Data presented is good!
• Dennis was awesome
• It is difficult to put a dollar value to the benefit of CHW. However, it is known that CHW improve people’s lives

2. Other comments:
• Strongly agree with everything
• CHW are small in number nationally speaking
• Hearing the stories of people who they have actually helped. Awesome motivation
• Hearing from the CHWs was powerful. Loved that they spoke in Spanish. I’m so glad we made the space for people to experience parts of this event in Spanish
• Room was very cold
• Would resources and money for data be helpful and what would be KS CHW’s goal?
• Thanks to KC CARE
• Very inspiring
• Thank you to all for sharing and especially Sylvia
• Couldn’t understand the translator for the two NON English speakers
Next Steps Planning Session
Feedback Summary

Coalition participants were able to participate in the next steps planning session.

Following each session, participants were asked to provide feedback to the presenters via written feedback forms submitted at the end of each day. Results from these questions are listed below.

Rating Scale:
Strongly Agree = 5.0, Agree = 4.0, Neutral = 3.0, Disagree = 2.0, Strongly Disagree = 1.0

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
<th>Frequency</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The presenter was knowledgeable.</td>
<td>Strongly Agree</td>
<td>30</td>
<td>55.6</td>
</tr>
<tr>
<td>Mean Score: 4.5</td>
<td>Agree</td>
<td>21</td>
<td>38.9</td>
</tr>
<tr>
<td></td>
<td>Neutral</td>
<td>3</td>
<td>5.6</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>54</td>
<td>100</td>
</tr>
<tr>
<td>2. The presenter had a good presentation style.</td>
<td>Strongly Agree</td>
<td>34</td>
<td>63</td>
</tr>
<tr>
<td>Mean Score: 4.6</td>
<td>Agree</td>
<td>17</td>
<td>31.5</td>
</tr>
<tr>
<td></td>
<td>Neutral</td>
<td>3</td>
<td>5.6</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>54</td>
<td>100</td>
</tr>
<tr>
<td>3. The topic was relevant to my learning needs.</td>
<td>Strongly Agree</td>
<td>33</td>
<td>61.1</td>
</tr>
<tr>
<td>Mean Score: 4.6</td>
<td>Agree</td>
<td>19</td>
<td>35.2</td>
</tr>
<tr>
<td></td>
<td>Neutral</td>
<td>2</td>
<td>3.7</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>54</td>
<td>100</td>
</tr>
<tr>
<td>4. The topic has practical application to my work.</td>
<td>Strongly Agree</td>
<td>31</td>
<td>57.4</td>
</tr>
<tr>
<td>Mean Score: 4.5</td>
<td>Agree</td>
<td>21</td>
<td>38.9</td>
</tr>
<tr>
<td></td>
<td>Neutral</td>
<td>2</td>
<td>3.7</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>54</td>
<td>100</td>
</tr>
<tr>
<td>5. My knowledge of the topic has increased as a result of this session.</td>
<td>Strongly Agree</td>
<td>32</td>
<td>60.4</td>
</tr>
<tr>
<td>Mean Score: 4.6</td>
<td>Agree</td>
<td>19</td>
<td>35.9</td>
</tr>
<tr>
<td></td>
<td>Neutral</td>
<td>2</td>
<td>3.8</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>53</td>
<td>100</td>
</tr>
</tbody>
</table>

Participants were also asked to submit written responses to the following questions:

1. List one thing new that you learned as a result of this session.
   - A lot of us want to be more connected with other CHWs
   - Interesting to hear the needs of CHW
   - Just learning about to coalition
   - New ideas were presented for CHW coalition
   - Numbers vs. High Sugar
   - Listening how each participant was able to share what is more important for them to get involved more as a CHW
   - Why are there no health care providers talking about moving it forward at this annual meeting?
   - Really liked the input, would love to be a part of the Facebook group if it is formed
• More involvement of CHW networking
• Everything caught my eye listening

2. Other comments:
• Great learning
• Another great meeting!
• Good to hear from KC CARE. Feels to me that only workers come but not those who sent CHW out to help patients meet their goals to improve health
• Great job organizers!! Also, food was so good
• Would like to learn more about data keeping and entering
• Was done and facilitated well
• Everything that I was in was great

During the Next Steps Planning Session. Participants were asked “When you think about how you currently engage with the CHW Coalition, what would motivate you to be more involved?” Participants shared these answers with partners and out loud to the whole group.

• Learn more about all the testimonials and topics that are discussed here to share in my community and make more wishes in Spanish.
  o This answer was in Spanish.
• Continue to promote the opportunity to assist with these events that are productive with means of transportation, to have more acute doctors, nurses, workers and people who are regulated and available to help us.
  o This answer was in Spanish.
• The work that CHW do is recognized by the healthcare professionals.
• Have more stable funding or resources so the local leadership will commit to CHW’s.
• Updates on new resources available to clients.
• More time to learn what CHW’s around the states are doing to make a difference.
• Access to resources – resource sharing
• More date – showing that this works
• Trainings – get training together
• Ways to communicate with CHW’s more regularly
  o CHW Hub
  o Get better ways to communicate/get resources to clients
  o Way to learn from one another about how to reach clients
• Convenient meeting locations
• Address issues (housing)
• Productive meetings
• Focus on one goal at a time – slow down to move forward
• More CHW involvement
• Offer more resources for CHW’s – website, webinar, etc.
• Educational networking support
• Recognizing where my abilities would be best utilized
• Having a better understanding of the focus of each community and the time frame involved
• Knowing the time commitment
• Expectation of follow ups and with whom?
• Stress factor
• How can I measure success in my involvement?
• What ails those who currently are engaged?
• More scholarships to attend out of town events
• More participation by others in the communities
  o Only have 5-6 participants each month at Advocacy Meeting
• Having people that stay engaged and updated promote the concept
• CHW Directory would be helpful, but would need to be maintained
• Receive emails or have social media to follow
• Learned about the coalition when registering for this event (new CHW)
• Being a CHW for a longer time
• New CHW might not be ready to jump in right away
• For new CHWs:
  o Simple expectations and timeframes for involvement
  o Clear definition of benefits of joining
  o Shared information and experiences
  o You have the chance to mold how CHW operate in the future
  o Educational opportunities
• Workshops that involve problem solving in small groups
• Start ECHo in Spanish and English for CHW
• Is there a need for a Spanish group of CHW’s in Kansas?
• More involvement if people knew where the meetings were and if they could join remotely
• More interaction with other CHW’s
• Ways to use other CHW’s as a resource
• Learn more from and about this coalition so we/Nebraska can do something like this
  o Super motivated/passionate group
  o Medicaid
• Create Community Care Team in the community to not only get our pharmacy involved, but other agencies without our community involved.
• Be proactive for the patients’ health
  o Knowing that they can make a change
• The outcome/result/the benefit of having interpreters, better care, etc. all because the work of a CHW
• Work they are doing today will have a reward in the future.
• Seeing the date and how it is actually helping communities
• Community needs CHW’s to reduce barriers in health matters seriously and tremendously
• To know what you’re doing – is helping others “A sense of Purpose”
• Align its goal with personal career goals
• Find points of mutual interest
• Find ways to contribute without have to change careers
  o Ways to integrate CHW support into work
• Money
• Everyone being on the same page
• Support
• More information about what involvement options were
  o More availability in Missouri
• How CHW can benefit through the different resources
• Healthy communities that thrive and move away from the burden of expensive treatments to concentrate in prevention and enjoying life.
• Talking with people to get classes going
• Getting out of their personal bubble
• Learning is good
  o Getting different thoughts from this symposium
• More education on what the coalition is about and what it does.
• How do we see measurable results in our own communities?
• What can the coalition do to help me in my community?
• How does/is the CHW Coalition contributing to our society/town?
• More information towards the coalition and how we can use our own personal involvement to better the community
• More access with the different areas inside Kansas Communities
• Getting apart of the committee
• Routine newsletters, more information on what we are doing/what can be done
• Routine meetings
• A way of collaborating more
• Webpage of continuous information/feedback
• A strategic plan for CHW sustainability
• Continued narratives from CHWs
• State leadership voicing commitment to CHW work
Overall Event Evaluation Comments
Feedback Summary

Participants were asked to provide feedback to the organizers via write feedback forms submitted at the end of the day. Results from this request are listed below.

**Overall Experience:**
- My experience is that it was really good information. I really enjoyed it. It makes me want to help the community so much more. I want to reach more and more people. The speakers were awesome.
- I learned a lot and I can use it to help more at my community. The speakers, the programs, information we can use it as health promoters. The food was awesome.
- Symposium was good and well attended. Sessions were relevant and encouraging. Opportunity for networking was good.
- How do members of the communities know that we exist? How many providers and health systems know? Churches?
- I enjoyed this Symposium very much. Food was good and plentiful. Breakout sessions were great – very useful information! I wish the temperature was warmer.
- I appreciate being able to meet with other CHWs from other regions. I would like to address issues that are natural in nature. Affordable housing, drug addiction, and behavioral health issues. In reference to housing, I am into non-traditional ways to have people live. Tiny homes – sustainable housing.
- I enjoyed learning about the other CHWs and the things that I can do to make our work more sustainable and to reach more people.
- I enjoyed the Symposium very much I would have liked the opportunity to attend more breakouts because there is so much to learn.
- As a brand new CHW, I found this even extremely informative and helpful. It may be an interesting idea to do some type of a ‘swap shop’ or ‘round table’ to discuss ideas among colleagues. In addition, maybe create a Facebook group for CHWs to share successes, ask questions, and share resources.
- I liked the diverse audience. I liked the food and venue. How about have a health care provider track.
- I was very impressed overall with this event – the material, the food, the space, the time allowed for presentations, and the time allowed to network and make connections were all excellent! Thank you for having someone outside the student center to point us in the right direction.
- First time joining the Symposium. Overall, great, a little disorganized with the voting but understandable – technology! And the size of the class for the presentation. Thank you – happy I registered and attended!!
- Very, very good experience. Great food and topics, good break time and well-paced overall. Thank you!
- This was my first Symposium and it was something that I have never heard of. After coming today and hearing about what CHW was, I now have a new found passion. Most importantly about how to take it back to my community.
- With this being my first Symposium for a CHW, it was very informative.
- This conference is always informative and well attended. The facility and rooms at WSU Rhatigan Center and an excellent venue for the Symposium. Thank you for four wonderful years of hard work and all that you have done to make the coalition a success.
- Food was awesome. I am 500 pounds now.
- Loved it. Thank you!
- I was very glad I came to learn more about CHW worker.
• Great information. Great food. Bad room space. Good room temp. Thanks!
• Another great meeting. Thank you!
• One topic I would like to see presented on would be actual medical interpreter training with a focus on cultural competency and cultural awareness.
• Thank you!
• I like the pace of the Symposium. The opening speaker was fantastic! Everyone did a great job. Food was good. Too cold in the main room. Breakout sessions had great presenters and information.
• Great experience. Looking forward to next year.
• It was an amazing experience. Thank you!
• Very interesting and valuable information. Loved the Spanish session.
• I personal enjoyed the Symposium, the breakout sessions, the food, and the play doh were all enjoyable! Will come back again.
• The experience was excellent. The information was very helpful.
• Thank you for this great event! I always have a great time at the Symposium. This was my fourth one. Great topics. Food was great. Thanks again! Keep it up with the good work! I also really liked it that you were able to keep everything here on the 3rd floor. Thank you!
• Very good. Thank you!
• Presenters talking about real cases is a great way to learn from their experiences.
• Thank you!
• My first Symposium. Honestly, I didn’t get a lot out of it. It just seems like a club, but people aren’t really helping people.
• I would suggest fruit and other healthy options rather than so many carbs – Would be an opportunity to model healthy eating. Janet Hamilton United Methodist Health Ministry Fund. Have you considered engaging the CEOs of the FQHCs in this Symposium?
• Very informative.
• This was a great conference. I’ve learned a lot and made some great connections. I would love to learn more about the Pathway Community Hub that can be used to fund CHW. Hopefully I will have it further developed by next year. Julianna Sellers 816-588-9233
• Thank you for putting the Symposium together.
• Really enjoyed the day today and receiving more information and input as a CHW.
• I learned a lot coming to this Symposium for the first time. I am a new(er) CHW and I look forward to attending others.
• Needs a little more organization, less reading from papers.
• For the break out session #2, it was a good idea to get different subjects at one place, but it was so crowded that I couldn’t go to the section that I wanted to go to. I really think it should be like we had before choosing the section that we want when we sign up for the Symposium. So we know how many chairs are needed for each breakout. Thank you for everything. I had a very good time!! See you next year!
• Thanks for all the food, it was great. See you next year. Hope to see you before then.