



## NOTES

### Sustainability Committee

*The goal of the Sustainability Committee is to .....*

Date: Tuesday, June 25, 2019 • Time: 10:00 am – 11:00 am  
Location: Conference Call & Adobe Connect (webinar)

❖ **Members present:** Kasey Sorell, Tim Thomas, Dr. Laila Cure, Kelly Nightengale, Lucia Jones, Diana Lady, and Alissa Rankin

- Laila Cure – is interest in the complex systems of service in health care and has recently become interested in CHWs
- Patient centered aims – how do we better plan and

❖ **Discussion**

- Lucia's position will be stepping into the Kansas CHW Coalition Co-Chair. Carolina Biagi will be taking the Sustainability Committee CHW Co-Chair
- KS CHW letter (Kolloh to Secretary Norman)
  - Kolloh will draft a letter to speak with Secretary Norman.
  - Kelly & KDHE staff met with Barb Brendel from Missouri.
    - One of the ways that they were evaluating CHWs is by the dramatic decline in Emergency Department usage among patients served by 38%. Compared to patients who are not served/connected with CHWs is only an 8% decline.
    - Kansas data was not as valuable as it was self-reported.
  - Kolloh clarified that she thought the letter will be drafted by the Coalition and she will be delivering it to Secretary Norman.
  - United Healthcare Home and Community Based Services (HCBS) waiver
    - Tim will share the new job posting with Alissa – requisition number: 827145
    - MCOs have difficulty sharing
    - Economic impact was required
      - High utilizers (e.g., urgent, ED users, in-patient users, etc.)
      - Likelihood of patients going to any of these items
      - They can very quickly
      - Social Determinants of Health – Access to Healthcare

- Identify resources to connect
      - They can see from the meeting date of a patient with a CHW when economic impact.
    - Tim still has the passion of a social worker and would still like to improve CHW system as a whole.
    - Kelly and Lucia could draft a letter to MCOs to request their data so that we can make a better case for the
      - Sunflower – three years possible data
      - United – Tim can send it
      - Aetna - Randy
      - Tim recommended having specific data points to request from
      - Possible KDHE and Coalition could sign off on it
  - Barb Brendel Discussion
    - How does she use the funding that she has (1815) to pay for CHW instructors
      - This is a possibility to use those funds for CHW education
      - Cost neutral because of the dollars that they save with reduction in Emergency Room visits
    - State Plan Amendment drafted and in legislation but not moving
  - It is important for all of us to stay connected when talking about certification. We need more CHW engagement.
    - Training and certification have to be allowed
- KDHE core CHW work group
- KDHE is responsible for a lot of action steps
  - Quarterly internal KDHE meetings would like to be switched to monthly
  - Alissa will request a meeting
- Certification Discussion moved to Education
- Originally we were going to meet every other month for the Sustainability Committee be a Certification meeting
  - We have decided to move the Certification Discussions to Education Committee
- Managed Care Organization Lunch
- We want to have a deeper conversation with MCOs regarding how we all (collectively) to discuss future steps

- Lunch to facilitate a conversation and someone to share success from other states (e.g., New Mexico)
- Benefits of MCOs partnering with community organizations
- It will be important to talk with MCOs and what they see as difference (e.g., they do not deal with reimbursement because the CHWs)
- Tim will see if leadership may be

❖ **Next steps**

- Kelly, Lucia and Alissa will meet to discuss points to be included in the letter to Secretary Norman and to brainstorm points to include in letter for MCOs
- Alissa will request a meeting with KDHE core group
- Lucia and Alissa will meet via phone to discuss preliminary planning for the MCO luncheon.
- Alissa will forward the United Healthcare CHW job posting with the Coalition (requisition number: 827145)

**Next Committee Meeting Dates**

7/23/19  
8/27/19

9/24/19 (KPHA)  
10/22/19

11/26/19  
12/24/19 (holiday)