



NOTES

Sustainability Committee

The goal of the Sustainability Committee is to

Date: Tuesday, January 29, 2019 • Time: 10:00 am – 11:00 am

Location: Conference Call & Adobe Connect (webinar)

Dial in 1-877-400-9499 • **NEW Code 7692929649#** • <https://wichitaccsr.adobeconnect.com/chw/>

Please dial in with your phone OR use the audio in your computer with this link... not both.

❖ **Welcome & introductions**

➤ **Attendees:**

- Alissa Rankin – CEI
- Jessica Knoertzer – CEI
- Randy Johnson – Aetna, first time here for coalition meetings
- Erica Saleski – consultant for KC regional collaborative
- Matt Thibault – Health ICT
- Lucia Jones – Wyandotte co community health council
- Beth Nech – KFMC

❖ **CHW Advisory Role for KDHE – Marlene Nagel Feedback**

- **Conversation with Medicaid director** – CHW is the eyes and ears of the community to tell experience from consumers to KDHE.
- We can create document to define focus group service to KDHE or any other agencies to help them understand the experience of Medicaid users
 - We can use the resources already in place
 - How do we gauge new KDHE leadership?
 - Kasey Sorell, Becky Ross – Division of Healthcare Finance at KDHE engaged in the coalition
 - Kelly Nightengale involved as well
 - Draft of letter as an advisory agency?
 - Offer service and for KDHE to remember that we are here and can truly inform you
 - We shouldn't be focusing on payment models or legislation right now due to change in leadership and Medicaid expansion focus

- Simply an advisory board to help inform and benefit the community that we care for
- Engage the MCO leadership around reimbursement and payment structure while working with KDHE on more broad policy.
- Marlene is not drafting letter, just a voice of advice.
- Need to share letter idea with entire coalition for support.
- Who is doing this process: anyone who wants to volunteer, Erica as help

❖ CHW Educational Needs

- CHWs would like more education to be more involved in coalition
- List of topics
 - Start from ground zero
 - Many CHWs are immigrants, struggle understanding our healthcare system as whole
 - Description of US Healthcare system – can use some of the basic presentation from the community health council
 - Lucia’s colleague has a great presentation that she uses to provide education to the refugee community
 - Basics of health insurance – current presentation at Wyandotte County with animated videos on this topic
 - Health Care Payers: Medicare, Medicaid, VA, private, self-funded sources
 - Federal health funding versus state funding
 - This could be divide to two topics
 - How are services actually paid?
 - Service codes
 - Link between service and payer
 - Emphasize value & impact of CHW
 - Health impact and cost
 - Return on Investment
 - Overview of advocacy and policy
 - What do you do when you want to see change?
 - Who are your representatives
 - How do you get in contact with them?
 - How do I advocate?
 - Who takes care of our health care issues at the State?

- Other:
 - Medication adherence: This is important because it brings value to the CHW role from the point of view of the provider.
- Webinar form, can be housed on coalition website

❖ **CHW Value PowerPoint presentation:**

- Review 1st draft
- For clinics to understand their value and economic impact
- Review social determinants, economic factors, access to resources, etc.
 - Intro and definition of SDoH
 - How they affect health – only 10% of health is affected by clinical care
 - Importance of them connecting with community to address root cause
 - CHWs are the bridge between community and clinical care
 - Common roles and specific roles of CHWs in clinic
 - What we have seen at a national level, examples from other states
 - Economic value – ROI

❖ **What is next with KanCare/Division of Healthcare Finance?**

- Engage new leadership as soon as we know who they are
- Provide support to KDHE right now in some of their policy efforts
- Introductory meeting with KDHE
- Medicaid MCOs - reach out
- Get feedback on the letter
- Find out more about what they are doing
- Have individual meetings with MCOs - both decision makers
- One-to-one level with MCOs to share what we are doing at KCHWC and support

❖ **Letter to KDHE Director of Healthcare Finance (KanCare)**

- Follow-up
- Sent the letter November 26th, followed up on December 10th
- Next letter sent out December 11th
- Medicaid director shared with meeting with MCOs on December 12th

❖ **Inviting MCOs to share about CHW programs**

- We should reach out to the leaders that went over the letter
- What it would look like to reach out to the MCOs?
 - We can have meetings with them

- CEI has connections with them through the SDoH project, would like to be engaged in coalitions and other community levels
- Secretary will likely be willing to meet and work with us, but he has a lot on his plate at the moment

❖ **Next steps**

- Developing educational videos
- Drafting KDHE letter
- Working on presentation
- Meetings with MCOs
- We should focus on these projects right now and finishing them before adding more projects to our plate.

Next Committee Meeting Dates

4th Tuesday of each month at 10am or 11am